

RIEGEN SMART

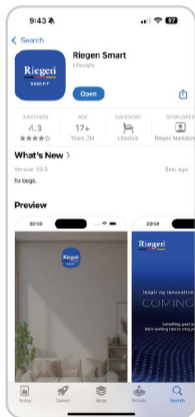
Quick Start Guide



Create an Account / Daftar Akaun Baru / 创建账号

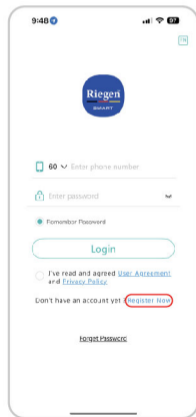
STEP 1

- Download the Riegen Smart App.
- Muat turun aplikasi Riegen Smart.
- 下载Riegen Smart App.



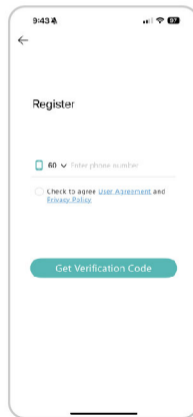
STEP 2

- Click Register Now
- Klik Register Now
- 点击Register Now



STEP 3

- Fill in the phone number. You do not need to add a "0" in front.
After checking the box to agree to the user agreement, click Get Verification Code.
(60 012 345 6789 × 60 12 345 6789 ✓)
- Isikan nombor telefon. Anda tidak perlu menambah "0" di hadapan.
Selepas menandakan kotak untuk bersetuju dengan perjanjian pengguna, klik Dapatkan Kod Pengesahan.
(60 012 345 6789 × 60 12 345 6789 ✓)
- 填写电话号码, 此处无需加“0”,
打勾同意用户协议后点击Get Verification Code.
(60 012 345 6789 × 60 12 345 6789 ✓)



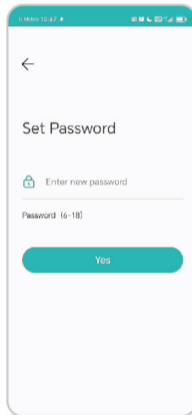
STEP 4

- Fill in the Verification Code.
- Isikan Kod Pengesahan.
- 填写验证码。



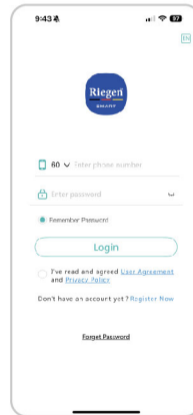
STEP 5

- Create an Account Password.
- Cipta Kata Laluan Akaun.
- 创造账号密码。



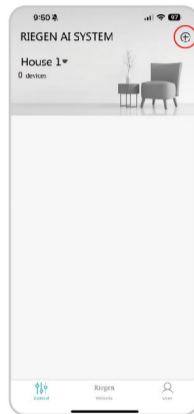
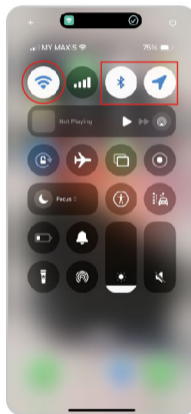
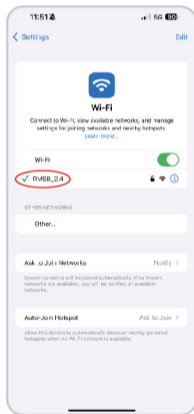
STEP 6

- You're Done! Go Back To The Homepage and Log In.
- Selesai! Kembali ke Halaman Utama dan Log Masuk.
- 完成! 返回主页即可登录。



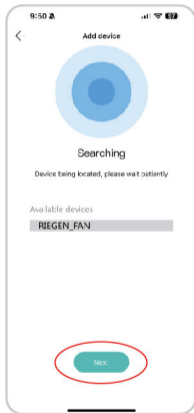
STEP 1

- After ensuring that you are connected to a 2.4G Wi-Fi network, your phone's Bluetooth is turned on, and Location services are enabled, tap the "+" icon at the top right corner.
- Setelah memastikan bahawa anda disambungkan ke rangkaian Wi-Fi 2.4G, Bluetooth telefon anda dihidupkan, dan perkhidmatan Lokasi diaktifkan, ketik ikon "+" di sudut kanan atas.
- 请确保已连接 2.4G Wi-Fi, 并开启手机的蓝牙和定位服务, 然后点击右上角的 "+" 图标.



STEP 2

- Scan for nearby devices, tap on the fan, then tap Next.
- Imbas peranti berdekatan, ketik pada kipas, kemudian ketik seterusnya.
- 扫描附近的设备, 点击风扇, 然后点击 Next (下一步).



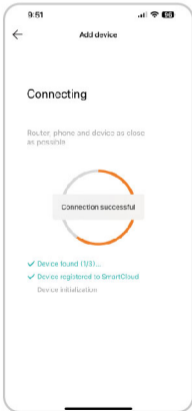
STEP 3

- Enter your Wi-Fi password, note that only 2.4G Wi-Fi is supported, then click "Yes".
- Masukkan kata laluan Wi-Fi anda, ambil perhatian bahawa hanya Wi-Fi 2.4G disokong, kemudian klik "Ya".
- 输入 Wi-Fi 密码, 注意系统仅支持 2.4G Wi-Fi, 然后点击 "Yes" (是).



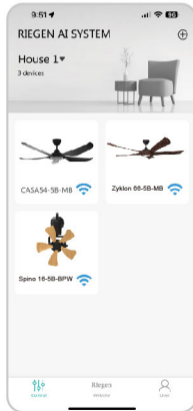
STEP 4

- Wait for the device to connect until it reaches 100%.
- Tunggu sehingga peranti disambungkan sepenuhnya sehingga mencapai 100%.
- 等待设备连接,直到进度达到 100%.



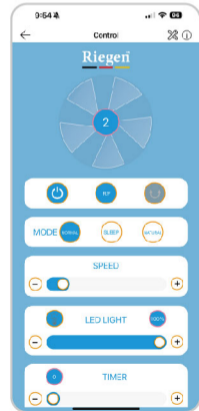
STEP 5

- The connection is successful, and the fan has been added to the home page.
- Sambungan berjaya, dan kipas telah ditambahkan ke Laman Utama.
- 连接成功, 风扇已被添加至主页.



STEP 6

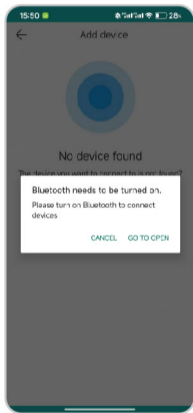
- Click the fan icon to control the fan.
- Klik ikon kipas untuk mengawal kipas.
- 点击风扇图标可操控风扇.



Several Reasons Why The APP Connection Failed / Beberapa Alasan Kegagalan Koneksi APP / APP连接不成功的几种原因

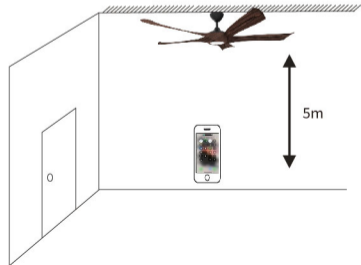
REASON 1

- The APP cannot detect the fan 's Bluetooth because Bluetooth is not turned on in the system settings.
- Aplikasi tidak dapat mengesan Bluetooth kipas kerana Bluetooth belum diaktifkan dalam tetapan sistem.
- APP 无法搜索到风扇蓝牙,可能是手机系统设置中的蓝牙尚未开启.



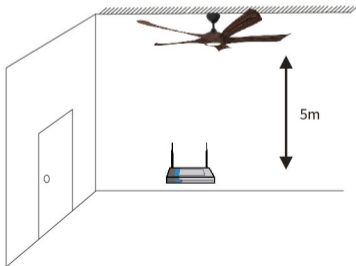
REASON 2

- The mobile phone is more than 5 metres away from the fan, and the Bluetooth connection may be interfered with. Please avoid interference from high-power electrical appliances.
- Telefon berada lebih daripada 5 meter dari kipas, dan sambungan Bluetooth mungkin terganggu. Sila elakkan gangguan daripada peralatan elektrik berkuasa tinggi.
- 手机与风扇设备距离超过 5 米范围,蓝牙连接可能受到干扰. 请避开大功率电器的干扰.



REASON 3

- The fan is more than 5 metres away from the router, and the communication between the fan's Wi-Fi module and the router may be affected. Please avoid interference from high-power electrical appliances.
- Kipas berada lebih daripada 5 meter dari penghala, dan komunikasi antara modul Wi-Fi kipas dan penghala mungkin terganggu. Sila elakkan gangguan daripada peralatan elektrik berkuasa tinggi.
- 风扇距离路由器超过 5 米范围, 风扇 Wi-Fi 模块与路由器之间的通信可能受到干扰, 请避开大功率电器的干扰。



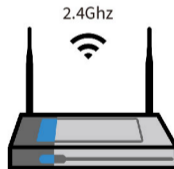
REASON 4

- Confirm whether the router's network is functioning properly.
- Pastikan rangkaian penghala berfungsi dengan normal.
- 确认路由器网络是否正常。



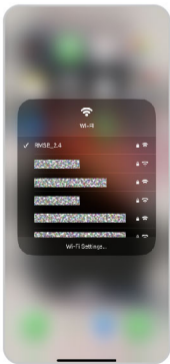
REASON 5

- Check the Wi-Fi frequency band of the router. The fan does not support 5GHz networks — it only supports 2.4G Wi-Fi.
- Periksa jalur frekuensi Wi-Fi pada penghala. Kipas ini tidak menyokong rangkaian 5GHz dan hanya menyokong Wi-Fi 2.4G sahaja.
- 请检查路由器的 Wi-Fi 频段, 本风扇不支持 5GHz 网络, 仅支持 2.4G Wi-Fi.



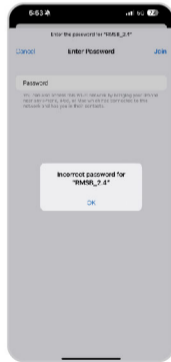
REASON 6

- The Wi-Fi name is too long. This fan supports Wi-Fi names of up to 33 characters. Also, make sure the Wi-Fi password is entered correctly.
- Nama Wi-Fi terlalu panjang. Kipas ini hanya menyokong nama Wi-Fi sehingga 33 aksara. Pastikan juga kata laluan Wi-Fi dimasukkan dengan betul.
- Wi-Fi 名称过长, 本风扇最多支持 33 个字符的 Wi-Fi 名称。同时请确保 Wi-Fi 密码输入正确。



REASON 7

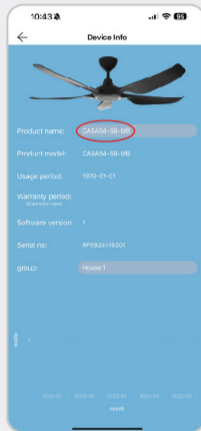
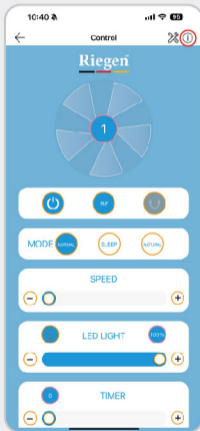
- The WiFi password was entered incorrectly, resulting in the connection failure. Long press the SLEEP button of the remote control, clear the network distribution information and reconnect.
- Mungkin kata laluan Wi-Fi dimasukkan dengan salah, menyebabkan kegagalan sambungan. Tekan dan tahan butang SLEEP pada alat kawalan jauh untuk memadam maklumat rangkaian, kemudian sambungkan semula.
- WiFi密码输入错误, 导致连接失败, 长按遥控器SLEEP按键, 清除配网信息后重新连接。



TIPS 1

Change Device Name

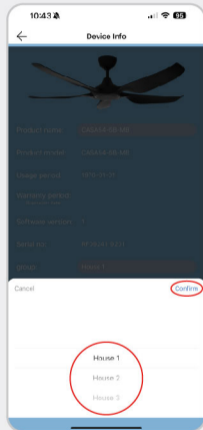
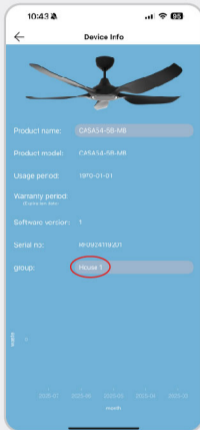
- If you want to change the device name, tap the fan icon, then tap the “i” icon at the top right corner. After that, tap the product name to edit it.
- Jika anda ingin menukar nama peranti, ketik ikon kipas, kemudian ketik ikon “i” di penjuru kanan atas. Selepas itu, ketik nama produk untuk menukarnya.
- 如果要更改设备名称, 点击风扇图标后, 点击右上角的 “i” 图标, 再点击产品名称即可修改。



TIPS 2

Change House Group

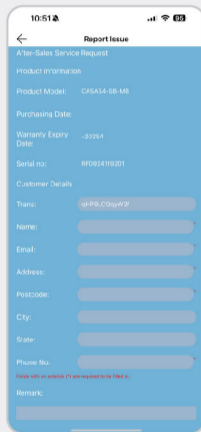
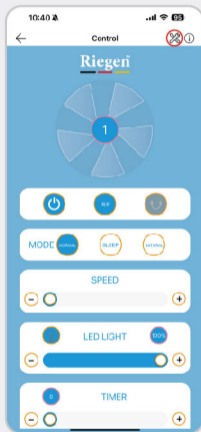
- If you want to change the house group, simply tap the group name to modify it.
- Jika anda ingin menukar kumpulan rumah, hanya ketik nama kumpulan untuk menukarnya.
- 如果想更改 House 分组, 点击分组名称后按“Confirm”即可更改.



TIPS 3

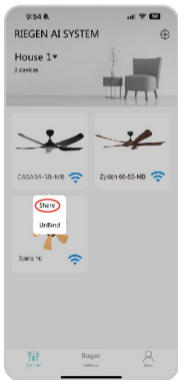
After Sales Service

- For any after-sales service, tap the repair icon on the top right of the fan that requires service. Fill in your details and the issue you wish to report.
- Untuk khidmat lepas jualan, ketik ikon servis di bahagian kanan atas kipas yang memerlukan bantuan. Isikan maklumat diri anda dan masalah yang ingin dilaporkan.
- 若需要任何售后服务,可点击需售后风扇右上角的维修图标,并填写个人资料及需反馈的问题内容.



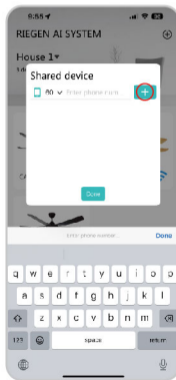
STEP 1

- Press and hold the fan icon and click "Share".
- Tekan dan tahan ikon kipas, kemudian pilih "Share".
- 长按风扇图标, 点击"Share".



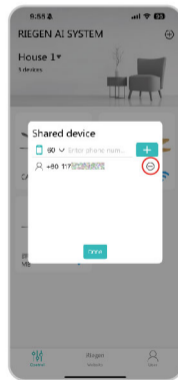
STEP 2

- Fill in the phone number of the user you want to share with (Please ensure the user has already registered an account in the Riegen app). Then, click the "+" button to add the user.
- Masukkan nombor telefon pengguna yang ingin anda kongsi (Pastikan pengguna tersebut telah mendaftar akaun di aplikasi Riegen). Selepas itu, ketik butang "+" untuk menambah pengguna.
- 填写要分享的用户电话号码(注明需确保用户已在Riegen App创建账号), 然后点击"+", 用户已被添加.



STEP 3

- If you want to remove a shared user, simply click the "-" button.
- Jika anda ingin menghapus pengguna yang telah dikongsi, cukup ketik butang "-".
- 如果想删除已分享的用户, 点击 "-" 即可.



Riegen™



Inspiring Innovation
For Every Home